

O U R O F F I C E S A R E R E O P E N I N G

We are happy to welcome our patients back to our clinics in Barrhaven and Manotick for routine care. The safety of our patients and staff remain top of mind as we prepare to re-open.

You will notice changes in our office when we welcome you to your next visit:

- Daily COVID screening prior to entry into clinic for all patients and staff.
- **All examinations are by appointment only.** If you plan to shop for glasses or pick-up contact lenses, please contact us ahead of time to let us know you are coming. Curbside pick-up and delivery are available for contacts, glasses, and dry-eye products.
- **Your examination history intake will take place virtually prior to your appointment.** This will allow us to verify your information and to be better prepared for any specific concerns that you may have. You will receive this intake form via email upon booking your appointment.
- Mandatory hand sanitation upon entry into the clinic. Hand sanitizer will also be available in common areas of the clinic.
- Mandatory face-covering for all patients entering the clinic – we kindly request that you bring your own mask as PPE (Personal

- All doctors and staff will wear required PPE when interacting with you – masks, faceshields or goggles, and gloves.
- Plexi-glass barriers for reception, exam lanes and optical.
- Limited number of patients allowed in the clinic at one time. **We ask that you arrive alone for your appointment.**
- Increased disinfection protocols before and after every patient.
- White glove service in the optical – we will work with you one-on-one to help you find the glasses you need, while also ensuring any frames touched during your visit are properly sanitized before the next patient.

Despite these changes, we want to reassure you that we will still offer our same great service and thorough examinations. We look forward to safely welcoming you back to Barrhaven & Manotick Optometric Centres.